

https://getqualityservicetoday.com/job/dispatcher/

Dispatcher

Description

Dispatcher

The Big Task

You will evaluate customer calls and match the right technician to every job.

Key Sub Tasks

- Learn the business and learn how to prioritize the most urgent customer calls.
- Great multi tasking and time management to prioritize tasks throughout the day
- Ensure a quality customer experience by relaying detailed and accurate information to the technicians in the field.
- Record and report the service calls.
- Participate in training so that you grow and develop as a professional.
- Update customers throughout the day on the technician's progress.

Job Benefits

- Company matched 401K
- Company-paid Health, Dental, and vision insurance
- Fun work environment
- Family fun events, like top golf, range, days, parades etc
- Company-paid career development and growth training
- Profit sharing at year-end
- up to 4 weeks PTO time,
- 6 Paid holidays

Hiring organization Quality Service Today

Job Location 27302, 27302, Mebane, NC, USA

Date posted July 5, 2024

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